

# Rose Bowl Riders Wild Apricot Member Website

## *Frequently Asked Questions*

### **What is "Wild Apricot"?**

Wild Apricot is web-based software for small associations and non-profits to help manage membership, website, events and other activities. Rose Bowl Riders began using Wild Apricot in the fall of 2014 and is now launching a members-only online feature with this service.

### **Will the RBR website change?**

No. RBR uses Wild Apricot to manage memberships and for a members-only site that members can access to check on their membership status, register for events, make online renewals and payments, and access the RBR member roster.

### **How do I log in to Wild Apricot?**

You can access Wild Apricot through your renewal emails or the member login area of the RBR website (under the "About" tab) which will direct you to the Wild Apricot login. Click "forgot password" and a password will be emailed to you, that you can reset.

### **Can two people in a couple or family membership have their own login?**

Yes. When more than one person is attached to a membership, this is called a "bundle". A bundle will have one bundle administrator, and additional bundle members. Each bundle member can have his or her own login.

### **Will all events on the RBR website be listed on the Wild Apricot website?**

No. We will only post events on the Wild Apricot website for the purposes of accepting registrations and online payments.

### **If I have any questions about my Wild Apricot login or information, whom should I contact?**

Just email us at [rosebowlriders\\_info@yahoo.com](mailto:rosebowlriders_info@yahoo.com) and we'll try to address your concern or follow up with you. We are still getting used to the program ourselves so bear with us while we get up to speed. You can also go to [wildapricot.com](http://wildapricot.com) for online self help.

### **Who can see the RBR Member Directory?**

Only RBR members who log into RBR's Wild Apricot site can see the Member Directory.

### **What information is shared in the Directory? Can I change the information members can see about me?**

For now, the default information is each members' name, email address and primary phone number (per the membership renewal or application form). You may log in and adjust your personal privacy settings to allow more or less information to be shared.

### **What can I use the RBR Member Directory for?**

You may use the directory to facilitate contact with other members about RBR related matters. You may not use or circulate the information to any outside individuals or organizations or for any solicitation or any other purpose.