

Rose Bowl Riders TrackItForward Member Website

Frequently Asked Questions

What is "TrackItForward"?

TrackItForward is a tool for volunteer, nonprofit, grassroots, and other organizations to track volunteer efforts. RBR members may log time for a specific event or everyday tasks.

For example: On February 4th I spent 30 minutes weeding the garden or on March 22nd I spent 2 hours at the HWPAC meeting. You may log future hours & edit past hours as well.

Will the RBR website change?

No. RBR will use TrackItForward to help us quantify the volunteer hours donated and translate this to a monetary value.

How do I log in to TrackItForward?

You can access TrackItForward through the "Member Access" area of the RBR website (under the "About" tab) which will direct you to the TrackItForward login. All members have an account already set-up with their email address. If you forget your password, click "forgot password" and a password will be emailed to you, that you can reset.

Will all events on the RBR website be listed on the TrackItForward website?

No. We will only post events on the TrackItForward website that require volunteer sign-ups. Once you have signed up to volunteer at an event, you will receive a confirmation email as well as a reminder 2 days prior to the event. After the event you will receive a reminder to log your hours.

If I have any questions about my TrackItForward login or hours, whom should I contact?

Just email us at rosebowlriders_info@yahoo.com and we'll try to address your concern or follow up with you. We are still getting used to the program ourselves so bear with us while we get up to speed. You can also go to http://help.trackitforward.com/help_center for online self help.

Who can see the volunteer time I've logged?

Only RBR admin may view the time you've logged. The general membership is not able to view the time you've logged through the TrackItForward website.